

# What makes **Britannia** better?

Britannia takes the time to meet you at your home and understand your removals and storage needs. We match our best service arrangements to our customers' requirements so that our well trained crews will ensure a smooth and successful move. There's a Britannia Movers office local to most UK customers so give Britannia a call. With our pedigree in moving and the peace of mind from our associations and accreditations we can get you moving just the way you want!



Telephone **0800 998 1910**  
email **info@sandersteads.com**



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Britannia Movers has been in the removals and storage industry for over 30 years, offering thousands of families, individuals and businesses a professional and reliable service. We are a unique business with over 40 nationwide, family run members within the UK and overseas that enables Britannia to offer a good value solution to all your removal and storage requirements.



As the UK's largest independent moving group, we are proud to be fully fledged members of the British Association of Removers (BAR), including being privileged to have one of our own Directors on the BAR Board.

The BAR has promoted professional excellence in the removals industry for more than a century and are the only Trade Association in the removals sector that offers protection to members and their customers.



As we are a BAR Member you are ensured a smooth move with the peace of mind that comes from using a reputable, professional and safe remover; and in the unlikely event that something goes wrong, you've got someone to turn to.

- BAR Members are professional companies committed to a high standard of service required by the BAR TSI Code of Practice.
- Reassurance. BAR Members must comply with annual inspections during their membership.
- Customers prepayments are protected in the event the BAR member cancels or experiences financial difficulties (subject to the BAR prepayment protection plan terms & conditions).
- A free, independent conciliation service and low-cost arbitration scheme.
- On-going monitoring of customers' satisfaction. Members must provide evidence of quality of service to BAR and TSI – [www.trustedmover.org](http://www.trustedmover.org).

Britannia are also accredited with the BS EN 12522 by choice to demonstrate our ongoing commitment to service quality, giving that extra confidence to potential customers that our removals and storage services will be carried out in a professional manner. By choosing to comply and become accredited with the BS EN 12522 it means that Britannia provides the European industry standard of quality for furniture removals services to our customers.

